

Rest Pilot User Guide

What Rest Pilot is

Rest Pilot is an offline-first restaurant operations app for restaurants, cafés, bars, takeaways, and food-service teams. It manages sales, tables, open checks, kitchen work, stock, shifts, reports, customers, and users.

Rest Pilot does not manage hotel guests, rooms, or reservations. Customer profiles are optional restaurant customer records linked to sales history.

First launch

- 1 Start Rest Pilot and choose Portuguese or English.
- 2 Sign in with the administrator account created during setup.
- 3 Open Settings and enter company, tax/VAT, and receipt details.
- 4 Create users and assign only the permissions each role needs.
- 5 Add categories and menu items under Stock.
- 6 Configure printers and service-charge rules if required.
- 7 Open a shift before taking sales.

On Windows, encrypted user data is stored under

%LOCALAPPDATA%\Samtics\RestPilot, separately from the installed program.

POS sales

Use Sales for counter sales and quick transactions. Select menu items, adjust quantities, optionally select a customer, apply an allowed discount, choose the payment method, and complete the sale. Print or save the receipt as needed. Walk-in sales do not require a customer profile.

Restaurant floor and open checks

The Restaurant module is available with Pro.

- 1 Open a zone such as Hall, Terrace, or Bar.
- 2 Select a table and open a check.
- 3 Add items, covers, waiter, notes, and courses.
- 4 Send items to the kitchen, bar, or pastry station.
- 5 Add more items while the check is open.

6 Review the bill, apply service charge when applicable, and settle it.

The kitchen view shows active tickets and station status. Mark items as prepared or served as work progresses.

Shifts, reports, and stock

Open a shift with the opening cash amount. At closing, count the drawer, review any difference, and confirm the close. Reports can be filtered by period, shift, user, payment method, category, item, and station.

Create menu items with category, price, SKU/barcode, stock quantity, and a low-stock threshold. Use stock movements and adjustments for deliveries, wastage, corrections, and opening balances. Stock is reduced automatically for tracked items sold through POS.

Customers

Customer profiles can store contact details and returning-customer sales history. They are not hotel guest records and are not linked to rooms or reservations.

Users, licensing, backups, and sync

Administrators manage users, roles, passwords, activity logs, and session locking. Keep administrator access limited.

Rest Pilot uses an offline trial and machine-bound license keys. Pro unlocks the restaurant floor and kitchen workflow. Use Settings → Backup for encrypted backups and restores, and store backups separately from the computer.

Optional MySQL and LAN synchronization support multi-terminal setups.

For support, provide the app version, platform, affected screen, and whether one or all terminals are affected. Never send passwords or private license keys.